



MISSION

In support of Notre Dame's mission, we steward its tradition-rich campus and international facilities by providing exemplary and balanced planning, design, construction, utilities, maintenance and landscape services.

VISION

"Create and Sustain"

We strive to create and sustain inspiring campus built and natural environments supported by a safe and reliable infrastructure.

Goal 1: People

Attract, hire, retain, develop, and reward high-performing, dedicated, skilled, and diverse staff members who feel valued, respected, and empowered.

- 1.1: Strengthen and encourage an inclusive culture.
- 1.2: Ensure staff members are developed to their fullest potential.
- 1.3: Recognize and reward staff members.

Goal 2: Safety and Security

Create a positive safety culture where hazards to people are considered and managed for all jobs as a typical part of daily operations in order to ensure that all employees return home each day injury-free.

- 2.1: Set expectations and drive a positive safety culture through dynamic communications.
- 2.2: Ensure all employees receive appropriate training.
- 2.3: Identify and manage risks.
- 2.4: Protect critical assets.

Goal 3: Communication

Foster a culture of communication within the division as well as with our campus customers and partners.

- 3.1: Develop a comprehensive communications plan for internal FDO partners and broader campus constituencies.
- 3.2: Continue to enhance internal communication to remove any real or perceived boundaries and barriers between units within FDO.
- 3.3: Enhance communication between FDO and University customers and partners.
- 3.4: Conduct broad communication to the Notre Dame community as appropriate.

Goal 4: Operational Excellence

Consistently deliver excellent service and reliable performance by enhancing efficiency, streamlining processes, and appropriately using effective technology resources.

- 4.1: Identify and track key operational performance indicators and use data to inform decisions.
- 4.2: Improve operational processes by making them more efficient or by eliminating those that are no longer necessary.
- 4.3: Enhance project management delivery.
- 4.4: Better utilize technology to drive efficiency.

Goal 5: Stewardship of Resources

Effectively steward the resources entrusted to us to support campus facilities and infrastructure.

- 5.1: Review key metrics and communicate appropriately.
- 5.2: Manage our budget resources effectively.
- 5.3: Manage our building and space data resources effectively.
- 5.4: Periodically review our divisional and departmental scopes.

Goal 6: Sustainability

Diligently protect the natural environment as an inherent part of our work, being mindful that our practices should have minimal impact on it.

- 6.1: Continue implementation of the ULRP.
- 6.2: Partner with the Office of Sustainability.
- 6.3: Continue construction of LEED buildings.

